**Code tree support staff**

Important choices

* Involvement of residents in choice making process
* Choice making process for important choices

Residents in groups

* Everyone has his or her own place where he/she feels safe
* Establishing applicable rules for all residents
* What is striking when all residents comes together

What is a choice

* Policy in making choices care facility
* Residents and making choices
* Supporting the process of making choices for residents
* Which choices do residents make

Autonomy for residents

* Actions in case of unacceptable behaviour
* General standards of behaviour
* Boundary between what is and what is not acceptable
* Norms and values of support staff
* Taking into account the older target group
* Fixed patterns in the care for the residents
* Determining the amount of control residents have
* Limiting restrictions for residents
* Beautiful and difficult processes with regard to personal autonomy
* Dealing with residents' own autonomy
* Room for own habits and behaviors of residents

Ways of support

* Continuity of care
* Several styles of support
* Description of own support styles support staff
* Application of support styles
* Predominant style of support in this residential facility

Preventing commotion and maintaining calm

* Limiting risks and emotions
* Risk-avoiding behavior in personal plans

Team function

* Giving feedback
* Easy and difficult work in the team
* Atmosphere in the team

Care plans

* Diagnoses of residents
* The extent to which development is possible for the residents
* Added value of care plans
* Determining developmental goals for residents

Living in the neighborhood

* Residents of the care facility
* First degree strategy of the care facility
* Future of living in the neighborhood