To cite: O'Mahony BW.

Nelson-Sice R, Nielsen

G, et al. Cross-sectional

evaluation of health resource

use in patients with functional

neurological disorders referred

centre. BMJ Neurology Open

Additional supplemental

2024;6:e000606. doi:10.1136/

material is published online only.

To view, please visit the journal

online (https://doi.org/10.1136/

to a tertiary neuroscience

bmjno-2023-000606

bmjno-2023-000606).

authors.

RN-S and MY are joint first

Received 13 December 2023

Check for updates

C Author(s) (or their

Published by BMJ.

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end of article.

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Accepted 13 March 2024

BMJ Neurology Open

Cross-sectional evaluation of health resource use in patients with functional neurological disorders referred to a tertiary neuroscience centre

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ABSTRACT

Introduction Functional neurological disorder (FND) is a common cause of referral to neurology services. FND has been shown to lead to significant healthcare resource use and is associated with significant disability, comorbidity and distress. This leads to substantial direct, indirect and intangible costs to the patient and society.

Methods We recruited consecutive patients with FND referred to a tertiary FND specialist clinic. We assessed health and social care resource use in the 6 months preceding their consultation through a modified version of the Client Service Receipt Inventory in the form of a postal questionnaire. The total cost was estimated by combining the number and frequency of health resource use with standard national unit costs. We also assessed indirect costs such as informal care and loss of income. Results We collected data on 118 subjects. Patients with comorbid anxiety or depression had higher costs in the preceding 6 months, as did patients who had a longer duration of FND symptoms. Indirect costs were higher than the already substantial direct costs and a large proportion of patients with FND were receiving government support. **Conclusion** This study highlights the high cost of FND to both patients and health systems. Adequate reform of the patient pathway and reorganisation of services to make diagnoses and initiate treatment more guickly would likely reduce these costs.

INTRODUCTION

Functional neurological disorder (FND) represents genuine and involuntary neurological symptoms and signs that have characteristic clinical features and represent a problem of voluntary control and perception despite the normal basic structure of the nervous system.¹ Manifestations of FND are varied, such as decreased or increased movement, loss of sensation, difficulties in speech, abnormal gait or posture, cognitive symptoms and seizure-like episodes (functional seizures (FS)).¹ FND can have a significant impact on the sufferer's quality of life.² Patients often present with comorbid psychiatric conditions,

WHAT IS ALREADY KNOWN ON THIS TOPIC

⇒ Patients with a functional neurological disorder (FND) are known to have high healthcare resource utilisation; however, a recent systematic review showed that the literature on healthcare costs is sparse, particularly regarding indirect costs.

WHAT THIS STUDY ADDS

⇒ While patients with FND have high direct healthcare costs, their indirect costs appear to be significantly higher. Additionally, those with a longer duration of illness appear to incur higher costs than those with a more recent onset.

HOW THIS STUDY MIGHT AFFECT RESEARCH, PRACTICE OR POLICY

⇒ This paper emphasises the importance of service provision and early intervention for patients with FND.

with both depression and anxiety occurring in up to 40% of patients with FND.³⁴

The FND of movement and sensation has a prevalence of roughly 50 per 100000 population and an incidence of 4-12 per 100000 population per year. FS contributes a further 1.5-4.9 per 100000 population per year, with a prevalence of 2–33 per 100 000 population.⁵ Patients with FND make up 9% of neurology admissions⁶ and 16% of neurology clinic referrals.⁷ Delayed diagnoses of FND lead to worse outcomes for patients,³ as well as preventable costs, such as missed work, general practitioner (GP) and specialist appointments, and investigations. Diagnostic uncertainty in the midst of ongoing symptoms can lead to intangible costs, such as decreased quality of life (QOL). These costs carry a burden on patients, clinicians, healthcare systems and the economy.

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	Count*	Duration of resou	rce utilisation (days/visits)	Cost of resource u	itilisation (£)
Service	N (%)	Total cohort contact time	Mean contact time	Total cohort cost	Mean cost (SD)
Intensive care unit	7 (6.4%)	59	0.54	69207	629 (3418)
Medical inpatient ward	19 (17.3%)	140.5	1.28	67721	615 (1883)
Neurology inpatient ward	7 (6.4%)	56	0.51	26992	245 (1247)
Accident and emergency	38 (34.6%)	162	1.47	22356	203 (548)
Other inpatient Wards	4 (3.6%)	29	0.26	13978	127 (923)
Assessment/rehab ward	8 (7.3%)	19.5	0.18	12051	110 (480)
Day unit/investigation unit	5 (4.6%)	7	0.06	3374	31 (150)
		Total number of investigations	Number of investigations per patient		
MRI scan of head or back	43 (39.1%)	55	0.50	8030	73 (108)
CT scan of head	25 (22.7%)	31	0.28	3069	28 (57)
Nerve conduction study	19 (17.3%)	20	0.18	2760	25 (57)
Electroencephalography	17 (15.5%)	20	0.18	2760	25 (65)
Lumbar puncture	6 (5.5%)	7	0.06	1428	13 (57)
Total				233726	2124.78

The costs of FND (and other medical conditions) can be separated into direct and indirect costs. Direct costs represent resources used for healthcare (eg, the cost of investigations and time spent on assessments by a doctor), as well as out-of-pocket costs to the patient. Indirect costs represent productivity losses arising from morbidityrelated sickness absence (eg, loss of employment and cost of childcare while hospitalised). Direct and indirect costs together constitute the economic burden of FND, which can be estimated by measuring the monetary valuation of healthcare utilisation and lost productivity in patient samples.

The literature concerning the economic cost of FND is sparse, and any conclusions that may be drawn from it are limited by the heterogeneity of the studies that focus on the topic. Studies vary in the costs included in their analysis, with many focusing only on hospital costs.⁸ However, Stephen *et al*'s comprehensive study highlights that people with FND accrue similar costs to those with refractory epilepsy and demyelinating disorders. The cost of FND alone was estimated to be \$1.2 billion annually in the USA in 2017,⁹ and these costs appear to depend on the patient's satisfaction with the explanation of their diagnosis.¹⁰ In Denmark, Jennum *et al* showed a nearly tenfold increase in combined direct and indirect costs in FS patients compared with healthy controls.¹¹

Studies that assessed indirect costs reported these costs as being higher than the direct medical costs resulting from the disorder.⁸ It has been found that patients with FND are more likely not to be working for health reasons and to be receiving disability-related state financial benefits than patients with other neurological disorders.¹² No study has yet assessed whether symptom severity and/or duration impact the economic cost of FND.

In this study, we set out to evaluate the direct and indirect costs associated with FND through a retrospective questionnaire-based assessment of people referred to a tertiary FND specialist assessment clinic.

METHODS

Participants and setting

Participants were patients with scheduled new appointments at St George's Hospital FND Clinic from 17 October 2017 until 6 February 2018. St George's Hospital Neurology Department is the regional specialist tertiary neuroscience inpatient and outpatient centre for over 3 million people across South-West London, Surrey and Sussex.

Patients attending the clinic for follow-up appointments and patients with primary diagnoses other than FND were excluded from the study. The diagnosis of FND was made by a neurologist and/or neuropsychiatrist using the criteria outlined in the Diagnostic and Statistical Manual of Mental Disorders (DSM), fifth edition.¹³

Data and collection

Prior to attending their new appointment, patients were asked to complete a questionnaire. The questionnaire asked participants to retrospectively assess their National Health Service (NHS) resource use, including inpatient, outpatient and community-based care. Patients were also asked to report the effect of FND on their own economic status, for example, any change in employment and/or

	Count *	Duration of resource	utilisation (Minutes)	Cost of resource	e utilisation (£)
Service	N (%)	Total contact cohort time	Mean contact time	Total cohort cost	Mean cost (SD)
GP-surgery	89 (80.9%)	6121	55.65	20199.30	183.63 (197)
GP-phone	51 (46.4%)	1846.5	16.79	6739.73	61.27 (134)
Psychiatrist	19 (17.3%)	4570	41.55	8043.20	73.12 (315)
Neurologist	69 (62.7%)	3280	29.82	5674.40	51.59 (62)
Other doctor	44 (40%)	5451	49.55	6050.61	55.01 (149)
Physiotherapist-hospital	25 (22.7%)	3200	29.09	2912.00	26.47 (76)
Physiotherapist-home	18 (16.4%)	3080	28.00	2802.80	25.48 (96)
Dentist	36 (32.7%)	1348.5	12.26	2723.97	24.76 (62)
Psychologist	12 (10.9%)	2375	21.59	2161.25	19.65 (89)
Nurse specialist	15 (13.6%)	1185	10.77	2133.00	19.39 (77)
GP-home	13 (11.8%)	490	4.45	1617.00	14.7 (47)
Social worker visit	15 (13.6%)	1545	14.05	1421.40	12.92 (55)
Occupational therapist-home	20 (18.2%)	1975	17.95	1323.25	12.03 (36)
General practice nurse	27 (24.6%)	1391	12.65	834.60	7.59 (30)
Other nurse or therapist	6 (5.5%)	650	5.91	526.50	4.79 (23)
Social worker phoned	11 (10%)	480	4.36	441.60	4.01 (15)
Physiotherapist-GP or clinic	4 (3.6%)	380	3.45	326.80	2.97 (18)
Mental health worker	8 (7.3%)	400	3.64	252.00	2.29 (9)
Occupational therapist-hospital	6 (5.5%)	335	3.05	251.25	2.28 (11)
Speech therapist	4 (3.6%)	75	0.68	54.75	0.50 (3)
Medication	80 (67.8%)			29526.19	268.42 (986)
Total				96015.6	872.87

*Count and percentage of the cohort that used this service.

government benefits received. The study was registered and approved after review as a service evaluation with the clinical governance and audit office at St George's Hospital. Costs were measured in 2018 Pound Sterling (\pounds)

Research instruments

Client service receipt inventory (CSRI)

A modified version of the CSRI was employed to quantify the health and social care resource use in the 6 months preceding patient consultation (see online supplemental appendix A). The CSRI has been used to quantify health and social care resource use in patients with chronic neurological disorders.¹⁴ The CSRI was modified and adapted to be more specific to the cohort of patients with FND, based on previous CSRI-included studies¹⁴ and informed input from specialist consultants in the FND clinic.

Healthcare resource data obtained by the modified CSRI included hospital outpatient appointments, treatments and medications, investigatory procedures, inpatient and residential care, and care provided by all primary and secondary healthcare professionals. Economic and social information included patient employment and informal care received by friends and relatives.

EuroQol-five dimension (EQ-5D)

The EQ-5D is a standardised instrument used for measuring generic health status. It is a self-reported scale comprising five dimensions: mobility, self-care, usual activities, pain/discomfort and anxiety/depression. The use of the EQ-5D aimed to investigate the relationship between symptomology and resource use in the cohort, more specifically that of symptom severity with frequency and type of resources used.

Patient Health Questionnaire (PHQ-9) and Generalised Anxiety Disorder Scale (GAD-7)

The PHQ-9 is a self-report measure of depression consisting of nine items matching the DSM, fourth edition criteria for major depression. Respondents are asked to rate each of the items on a scale of 0–3 on the basis of how much a symptom has bothered them over the last 2 weeks.¹⁵ The GAD-7 is a seven-item, self-reported anxiety questionnaire designed to assess the patient's health status during the previous 2 weeks.¹⁶ Both of these

	Count*	Duration of res	source utilisation (min)	Cost of resou	urce utilisation (£)
Service	N (%)	Total cohort contact time	Mean contact time	Total cohort cost	Mean cost (SD)
Help with personal care†	9 (8.2%)	55131.5	501.20	18193.40	165.39 (771)
Domestic help†	4 (3.6%)	19560	177.82	6454.80	58.68 (409)
Qualified nurse (eg, district nurse)	7 (6.4%)	576	5.24	420.48	3.82 (19)
Transport to healthcare appointments‡	7 (6.4%)	-	-	390.00	3.55 (14)
*Count and percentage of the cohort th †Social services funded. ‡National Health Service funded.	at used this s	ervice.			
scales were completed by patien dard clinical assessment.	ts as part o	of their stan-	the patients' account of reliable than the publis		

ceived by the participants was quantified using the replacement cost method,²³ that is, time spent by friends and relatives providing informal care and assistance was valued as equal to the cost of a paid professional that the friend and/or relative had hypothetically replaced. Therefore, the informal care received was valued at £18 per hour, equal to the Curtis 2015 data on a local authority care worker.¹⁷

Statistical analysis was performed with the JASP statistic software package. Data were expressed as means±SD. Comparisons between groups were performed with the analysis of non-parametric tests. A value of p<0.05 was considered statistically significant.

RESULTS

Study demographics

Questionnaires were sent to 328 patients and completed by 118 participants, with a response rate of 36%. 83 questionnaires had every section completed. Most patients identified as white British (77%), followed by black Africans and black Caribbeans (6% each).

Direct health costs

The breakdown of costs by service is given in tables 1 and 2. Despite being used by only 6.36% of patients, the cost associated with intensive care unit admissions

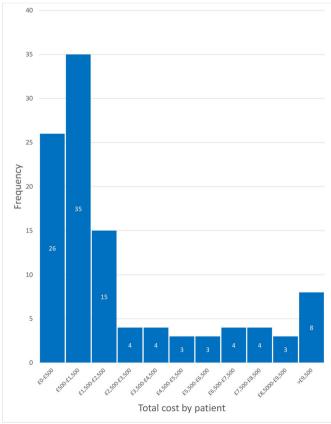


Figure 1 Costs to National Health Service by patient in the 6 months prior to new appointments.

Table 4Change in employment status due to their FND(n=115)

	Before FND	Currently
Employment status	No. (%)	No. (%)
Employed full time	54 (47%)	19 (16.5%)
Employed full time 'off sick'	1 (0.9%)	6 (5.2%)
Employed part-time	12 (10.4%)	6 (5.2%)
Employed part-time 'off sick'	1 (0.9%)	2 (1.7%)
Unemployed	13 (11.3%)	43 (37.4%)
Self-employed	5 (4.4%)	5 (4.4%)
Self-employed 'off sick'	2 (1.7%)	3 (2.6%)
Retired (because of age)	3 (2.6%)	6 (5.2%)
Retired (because of ill health)	5 (4.4%)	10 (8.7%)
Student	4 (3.5%)	5 (4.4%)
Student-interrupted due to health	7 (6.1%)	1 (0.9%)
Housewife/husband	6 (5.2%)	5 (4.4%)
Other	2 (1.7%)	4 (3.5%)
FND, functional neurological disord	er.	

had the highest mean cost per patient at £629.15. This was followed by neurology ward admissions (also used by only 6% of patients), which carried a mean cost of £245.38. GP consultations, whether in person (81% of patients) or by phone (46% of patients), were used by most patients and carried a mean cost per patient of £245.

Of note, patients who were depressed (defined as having a PHQ-9 score of >10) incurred greater mean costs to the NHS than those patients who were defined as not depressed (\pounds 4380 vs \pounds 1503, t(83)=-3.25, p<0.001). The same phenomenon was true for patients defined as anxious (GAD-7 score of >10) versus those defined as not anxious (\pounds 4017 vs \pounds 1980, t(82)=-2.1, p<0.001).

Many participants incurred substantial out-of-pocket expenses in the form of adaptations made to residences for the purpose of disabled access. The mean out-of-pocket expense of these participants who made modifications was $\pounds3499.47$ ($\pm\pounds5299.60$), while the mean across the full cohort was $\pounds570.85$ ($\pm\pounds2446.71$).

Home-based services are summarised in table 3. A small minority of patients used these services, which perhaps highlights the skewed distribution of the health-resource use of patients with FND.

Total costs to the NHS per patient are displayed in figure 1. These costs include all costs listed in tables 1 and 2, as well as transport to NHS appointments and visits by the district nurse. The mean cost per patient was $\pounds 3229 (\pm 5,395.93)$, with a median value of resource use of $\pounds 1152.27$. 12.68% of respondents reported costs of over $\pounds 5000$, predominantly due to inpatient admission.

Figure 2 Annual income loss per patient due to their functional neurological disorder.

5.001-10.000 10.001-15.000 15.001-20.000 20.001-25.000

Loss of income per patient in £

Indirect costs

70

60

50

40

20

10

0

£0

1-5.000

Frequency

There was a substantial cost of lost income in the cohort, which was calculated as estimated annual income prior to the onset of their FND, less annual income after onset (table 4), estimated at a total of £758355 among 115 patients. This represents a mean of £6594.4 (±8503) among all patients. Excluding participants who were unemployed prior to symptom onset, the mean loss of income was £10821.91 (±8306). The amount of income lost per patient is shown in figure 2.

Only 16.5% of study participants were able to maintain full-time employment, with another 5.2% employed on a part-time basis. Of the 54 and 12 people in full-time and parttime employment before the onset of FND, only 19 (35%) and 6 (50%) people, respectively, remained in employment. With their lack of income from employment, many patients became reliant on government benefits to supplement or replace their income. Of the cohort, 71.8% received welfare benefits over the preceding 6 months, with the mean amount received being £299.50 (\pm 180.76) per week.

Loss of productivity affected not only patients but also their carers, friends and family, as shown in table 5. Patients estimated receiving a mean of almost 20 hours per week (median 13.75 hours per week) of informal care.

Total health costs

The total health costs of the cohort are shown in table 6. Total costs were also positively skewed, with a skewness value of 0.78 and a kurtosis value of -0.719.

>25.000

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Tabl

Informal care method	Mean hours spent per week (SD)	Mean estimated value per week (SD)	Mean hours spent per 6 months (SD)	Mean estimated value per 6 months (SD)
Personal care	3.16 (5.64)	56.88 (102)	82.16 (146.64)	1478.88 (2652)
Housework	4.1 (6.12)	74.09 (110)	107.02 (159.12)	1926.41 (2860)
Transport	2.92 (3.58)	52.515 (65)	75.86 (93.08)	1365.39 (1690)
Preparing meals	3.46 (4.96)	62.28 (89)	89.96 (128.96)	1619.28 (2314)
Gardening	0.71 (1.25)	12.83 (23)	18.53 (32.5)	333.45 (598)
Shopping	1.72 (2.28)	30.96 (41)	44.72 (59.28)	804.6 (1066)
Looking after pets	1.63 (3.87)	29.34 (70)	42.38 (100.62)	762.84 (1820)
Home improvements	0.81 (1.68)	14.58 (30)	21.06 (43.68)	379.08 (780)
Other	1.25 (8.16)	22.5 (147)	32.5 (212.16)	585 (3822)
Total informal care	19.78 (21.89)	355.97 (394)	514.28 (596.14)	9255.29 (10242.27)

Intang

The distribution of EQ-5D scores is shown in figure 3. There was no significant relationship between the duration of the disorder and EQ-5D score (p=0.36, Spearman's r=0.13). After the removal of outliers, defined as >3 SD from the mean, there was a significant relationship between the duration of symptoms and total cost to NHS in the prior 6 months (p=0.04, Spearman's r=0.226). There was no significant relationship between the severity of symptoms and total cost to NHS in the prior 6 months (p=0.063, Spearman's r=0.218).

DISCUSSION

This study highlights the high healthcare costs of patients with FND. These patients were found to have a mean utilisation of health resources valued at £3229 over the 6-month period ($\pounds 6458 \text{ p/a}$) prior to their initial appointment at the tertiary neuropsychiatry service. Extrapolation of this mean value using an estimated incidence of 4-12 per 100000 per year^{7 24 25} gives a total cost of NHS resource use of between £13.5 million and £40.4 million per year. This estimate is nearly eight times that of the

enditure per p of estimates of the cost per patient of chronic obstructive airway disease (£3488 p/a) and almost four times that of depression ($\pounds 1873 \text{ p/a}$) and diabetes (1870 p/a).²⁶ Such comparisons are, however, limited by heterogeneous methods of cost estimation. Jennum et al¹¹ compared the cost of patients with FS to age-matched and locationmatched controls and found direct healthcare costs to be 4.8 times greater in the FS group. Both findings demonstrate the high direct healthcare costs of people with FND.

The distribution of these direct costs was positively skewed, resulting in a small number of patients requiring the use of costly interventions, including admissions to hospitals and intensive care units. The most frequently used services were outpatient services, particularly GPs. However, as shown in tables 1 and 2, the most costly resource utilisations in the cohort were, in decreasing order, admission to an intensive care unit, admission to a medical in-patient ward, GP appointments and emergency department visits.

As in other cost of illness analyses, it is difficult to isolate the 'pure' cost of FND, that is, the cost that does not

Table 6 Summary of 6-month costs by s	service type (n=118)		
	Mean* (SD)	Median*	Range
Inpatient service use	1960.72 (4560.89)	0	0–33 396
Outpatient	604.45 (596.56)	431.9	0–3015
Medication	268.42 (986.30)	50.1	0–10089.64
Home-based services	231.44 (876.02)	0	0–4752
Diagnostic investigations	164.06 (211.56)	138	0–1196
Total service cost	3229.09 (5395.93)	1117.54	0-34915.64
Employment lost	6594.40 (8503.74)	0	0–30 048
Informal care	9255.29 (10 242.27)	6435	0–41 184
Total indirect cost	15840.69 (17889.74)	6828	0–65 204
Adaptations	570.85 (2446.71)	0	0–18,200
Total costs	19649.63 (22 134.54)	9334.65	180-76729.86

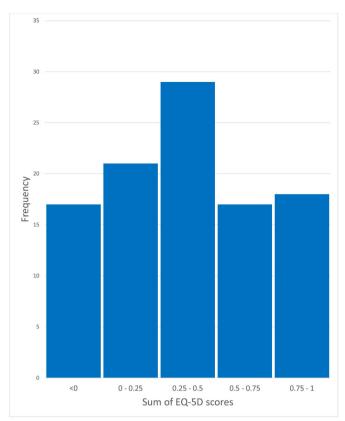


Figure 3 Distribution of total EQ-5D scores by patient. EQ-5D, EuroQoL-five dimension.

stem from any comorbid conditions. Any cost estimates reported in this study represent the yearly direct and indirect costs of patients with FND. Attempting to assess such a pure cost may be an exercise in futility, given the nature of the interaction of FND with its psychiatric comorbidities. Whether FND symptom severity and outcome are positively or negatively affected by a mood or anxiety disorder is unclear.^{27 28} Our findings suggest that, in any case, symptom severity is not correlated with higher health costs. Our findings of increased costs for patients with FND who also suffer from depression and anxiety may indicate only an added cost of these two disorders, which has been described in the literature,^{29 30} or they may point to a synergistic relationship. The investigation of this question is beyond the scope of a self-reported, retrospective review but may offer an avenue for future research.

As is the case in previous studies that investigated the indirect costs of FND,⁸ our findings show that the indirect costs of the disorder dwarf the already considerable direct costs. Total indirect costs per patients were a mean of £15850. Such indirect costs are borne by both patients and their family or friends, as well as by taxpayers, in supporting patients who are no longer able to gain money from employment. Such high indirect costs are compounded by patients with FND having worse outcomes when in receipt of government welfare.³¹

Comparing our findings to the literature on the economic costs of FND is challenging given the

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geographical, clinical and methodological heterogeneity of the studies in this area. Looking specifically at studies investigating adults with FND in countries with a similar public healthcare system, in patients with psychogenic non-epileptic seizures (PNES), Goldstein *et al*³² in the UK found similar healthcare utilisation costs (£3943), but substantially lower productivity loss (£2953) in a cohort of n=367 in the 6 months prior to treatment. Magee et al^{β^3} in Ireland assessed the cost of PNES to taxpayers and reported direct costs of €2714.5 per 6 months, with combined social welfare payments and loss of tax revenue costs calculated at €7783 per 6 months per person. Deleuran et al in Denmark found direct healthcare costs of \in 2904 over 6 months in patients with FS.³⁴ Finally, Tinazzi et al in Italy reported an average direct hospital cost of €1652 per 6 months for patients referred to a specialist functional movement disorder clinic.³⁵

Implications for clinical practice

An important finding from the literature relating to treatment interventions in FND is a decline in healthcare resource utilisation^{36–38} and economic cost following an intervention, whether this is psychotherapy, structured delivery of a robust diagnosis or specialist physiotherapy.⁸ Our findings suggest that patients with a longer duration of FND continue to have higher costs in the months prior to diagnosis than those with a shorter duration. Additionally, our findings suggest that it is incorrect to assume that the correlation between NHS resource use and duration of disorder is a result of reduced quality of life. This highlights the potential cost savings of early intervention to minimise monetary and quality of life costs for both the patient and society. An important first step would be to increase patient access to specialist services and/or to improve general knowledge of the condition. Referral to a specialist in FND may reduce the latency to diagnosis and avoid unnecessary consultations and tests.⁷ This study investigated only costs in the 6 months prior to the patients' attendance at the FND clinic and costs subsequent to attendance and diagnosis should be studied to investigate any change.

LIMITATIONS

We acknowledge some study limitations. First, the use of the patient-reported CSRI is liable to recall bias. While this limitation should be considered, the results of a 2005 study suggest that retrospective self-report data can be equally reliable as medical database data.³⁹ Also of note, the data gathered on participants' medication use through self-reporting had a surprisingly low completion rate. Rather than this signifying that fewer patients than expected were taking medication, it could be that participants did not complete this section due to a lack of knowledge of the names of their medications. Therefore, one can argue the data on medication should be treated as a minimum possible value.

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A second limitation is the low return rate of the questionnaire, resulting in a relatively small sample size. Furthermore, the large number of questionnaire nonresponders (63.99% of the intended cohort) could signify a selection bias in the study, limiting the external validity of these findings.

Third, the patients included in our study are those referred to a tertiary specialist service, and as such, they likely represent a severely affected cohort. Such referral bias would also limit the external validity of the study's results.

Fourth, our study would ideally have used a comparator group so that the costs associated with FND could have been contextualised. Failing the use of a comparison with healthy controls or another neurological disorder, one possibility might have been to compare the costs of patients before and after their diagnosis of FND, as there has yet to be a study comparing indirect costs before and after patients receive a diagnosis of FND. This is an ongoing project.

Finally, the costs estimated in this study may differ and be lower than those in other countries, such as Australia⁴⁰ and the USA,⁴¹ where unit costs may differ for varying aspects of healthcare.

Conclusions

This study highlights the high cost of FND for both patients and the NHS. Patients with a longer duration of suffering from FND were shown to have higher direct and indirect costs than those with a shorter duration of the disorder. Our findings are consistent with similar studies' reporting the high direct costs and higher indirect costs of the disorder. Adequate reform of the patient pathway and reorganisation of NHS services to make diagnoses and initiate treatment more quickly would likely reduce these costs.

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Contributors RN-S and MY are responsible for the planning of the research. RN-S collected the data for the research. BO and RN-S analysed the data for the research. All named authors contributed to the reporting of the research. BO and MY are responsible for the overall content as guarantors.

Funding MY is funded by an MRC CARP award (MR/V037676/1).

Competing interests For the purpose of open access, the corresponding author has applied a Creative Commons Attribution (CC BY) license to any Author Accepted Manuscript version arising. MY carries out independent expert medicolegal work including in relation to FND. MJE provides expert evidence and clinical treatment in medicolegal settings. He receives royalties from the Oxford University Press for The Oxford Specialist Handbook of Parkinson's Disease and Other Movement Disorders. In the past year, he has received honoraria for education work for Merz Pharma.

Patient consent for publication Not applicable.

Ethics approval This study involves human participants and was approved by registered as a service evaluation with the clinical governance and audit office at St George's Hospital. As such, there is no ethics registration number/ID. Participants gave informed consent to participate in the study before taking part.

Provenance and peer review Not commissioned; externally peer reviewed.

Data availability statement Data are available upon reasonable request. Requests for data can be sent to brianw.omahony@gmail.com.

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Appendix: C. The Modified Client Service Receipt Inventory (CSRI)

You are due to be seen in the Neurology Clinic at St George's Hospital, London in the near future. We would like to gather some information about how the problem(s) you are experiencing affect your life. We would be grateful if you could fill in the following questionnaires before your appointment to help us understand. Please try to answer every question. You may find that some questions are not relevant to your problem, but we would be grateful if you try to answer the question anyway. Please bring the completed questionnaires to your neurology appointment. Completing these questionnaires is entirely voluntary, and it will not affect the care you receive if you choose not to complete them. We are routinely collecting this information from all new patients we see. By completing these questionnaires, you are consenting for your anonymised answers to be used to help us to understand the impact your neurological problems and symptoms have had on your life. Your responses will help us to provide you with better care, and help us to develop the services we offer patients. We will collate this information and may publish findings in the scientific literature. All your responses on these questionnaires will be anonymised and kept confidential , and you would not be identifiable in any published studies. If you would like help to complete the questionnaires, we can arrange this after the appointment with the doctor.	Background Information Questionnaire	For Office-Use on
 future. We would like to gather some information about how the problem(s) you are experiencing affect your life. We would be grateful if you could fill in the following questionnaires before your appointment to help us understand. Please try to answer every question. You may find that some questions are not relevant to your problem, but we would be grateful if you try to answer the question anyway. Please bring the completed questionnaires to your neurology appointment. Completing these questionnaires is entirely voluntary, and it will not affect the care you receive if you choose not to complete them. We are routinely collecting this information from all new patients we see. By completing these questionnaires, you are consenting for your anonymised answers to be used to help us to understand the impact your neurological problems and symptoms have had on your life. Your responses will help us to provide you with better care, and help us to develop the services we offer patients. We will collate this information and may publish findings in the scientific literature. All your responses on these questionnaires will be anonymised and kept confidential, and you would not be identifiable in any published studies. If you would like help to complete the questionnaires, we can arrange this after the appointment with the doctor. 	Dear Sir/Madam,	
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appointment with the doctor.	used to help us to understand the imphad on your life. Your responses will he develop the services we offer patients findings in the scientific literature. A anonymised and kept confidential, ar	act your neurological problems and symptoms have Ip us to provide you with better care, and help us to . We will collate this information and may publish Il your responses on these questionnaires will be
Thank you.		he questionnaires, we can arrange this after the
	Thank you.	

for Office Hea and					Occupational and financial Information	ancial In	formation	
tials: Ho	hitials: Hosp No.	:			We are asking you the following qu disorder in economic terms to you	uestions becar and to societ	We are asking you the following questions because we would like to know the impact of your neurological disorder in economic terms to you and to society in general	t of your neurol
		Date Completed:	ted:		Section 2: Your employment	ient		
eneral Info	General Information Questionnaire	nnaire	Date Month	h Year	What was <u>your</u> employment status <u>before</u> you developed your disorder?	is before you d	eveloped your disorder?	
Section 1. Vourself.	irealf.				Employed full-time and working	÷	Retired (because of age)	8.
					Employed full-time but 'off-sick'	5 5	Retired (because of ill health)	9.
sase indicate the	Please indicate the ethnic group you identify with:	vith:			Employed part-time	3.	Student	10.
White British		Asian	Indian	7. 🗆	Employed part-time but 'off-sick'	4.	Student - interrupted due to illness	11. 🗆
White Irish	C ~	Asian	Pakistani	8	Unemployed	5.	Housewife/Househusband	12. 🗆
] [] [Self-employed and working	6.	Other	13.
White Other	3. 🗆	Asian	Bangladeshi	9. [Self-employed but 'off-sick'	7.	(please state)	
Black Caribbean	n 4. 🗆	Asian	Other	10. 🗆				
Black African	5. 🗆	Chinese		11. 🗆	If you worked, how many hours per week did you work at that time?	er week did yo	u work at that time?	
Black Other	6. 🗆	Other.	1	12. 🗌	If you worked, have you had to stop or reduce workstudy because of vour disorder?	op or reduce v	/ork/study because 1. □ Yes	2. 🗌 No
			(please state)		of your disorder: If you to the shore, how means have a work are you averably	and a second a second		
					working?		line management	
nen did your neu	When did your neurological disorder begin?				If you worked, what was your job sector?	sector?		
ate year if the ex.	(state year if the exact date is unknown)	Date	Month Year	1	Accountancy, banking and finance		Law enforcement and security	10.
					Business, consulting and management		Marketing, advertising and PR	11. 🗆
					Creative arts and design			12.
					Engineering and manufacturing	4	Public services and administration	13.
					Environment and agriculture	5.	Recruitment and HR	14.
					Healthcare	6.		15.
					Hospitality and events management			16.
					Information technology			17
					l aw			a (
					<u>If you worked</u> before you developed your disorder, what was your job title?	oped your diso	rder, what was your job title?	1
					What is your current employment status?	status?		1
					Employed full-time and working	+	Retired (because of age)	8.
					Employed full-time but 'off-sick'	2.	Retired (because of functional	9.
					Employed and time	6	Defined (horacies of other illever)	
					Employed part-time hut 'off-sick'] [; <	Student	2 2
					linempiosed] [f 4	Ctudent Interested due to discreter] [: ;
					oureurbioyed			2 9
					seir-employed and working	ا [ف	Housewire/nusband	13. [
					Self-employed but 'off-sick'	7. 🗆	Other	14.
		-						
	Pade	Page 2 of 17				-	Page 3 of 17	

How long did the average visit last?

Number of visits in the last 6 months

Have you used this service? 1. 🗌 Yes 2. 🗍 No 1. 🗌 Yes 2. 🗍 No 1. 🗌 Yes 2. 🗍 No

Care provider

A. General practitioner-The Surgery

ours

of hours you

B. General practitioner- At home C. General practitioner- Phone

This section is for you to record information about the face-to-face out-patient consultations you have had with professionals in the last 6 months- not including today's appointment

Health and Social Services received

Section 4: Out-patient services received

.... Minutes

Minutes

Minutes Minutes Minutes Minutes Minutes Minutes

> 1. 🗌 Yes 2. 🗍 No 1. 🗌 Yes 2. 🗍 No 1. 🗌 Yes 2. 🗍 No 1. 🗌 Yes 2. 🗍 No

> > F. Other doctor (state type) G. Other doctor (state type) Y. Other doctor (state type) Z. Other doctor (state type) H. General practice nurse

E. Psychiatrist

D. Neurologist

1. 🗌 Yes 2. 🗍 No

Minutes

1.11

If you are currently working, what is your job sector?	ır job sect	or?	
Accountancy, banking and finance	-	Law enforcement and security	10.
Business, consulting and management	2.	Marketing, advertising and PR	11.
Creative arts and design	З.	Property and construction	12. 🛛
Engineering and manufacturing	4.	Public services and administration	13. 🗌
Environment and agriculture	5.	Recruitment and HR	14.
Healthcare	6.	Retail	15. 🗆
Hospitality and events management	7. 🗆	Science and pharmaceuticals	16. 🗆
Information technology	00 00	Social care	17. 🗆
Law	.6 6	Leisure, sport and tourism	18. 🗆
If you are currently working, what is your job title?	our job tit	e?	

28. 2 29. 3 31. 3 34. 3 34. 3 34. 3 36. 3 37. 37

Working and child tax credits Widowed parents allowance

Other

Winter fuel payment

11. 1 12. 1 13. 1 16. 1 17. 17

Guardians allowance

Housing benefit

Incapacity benefit

Income support

Statutory sick pay Widowers pension Universal credit

Employment and support allowance (Daily Living - high rate) Employment and support allowance (Daily Living - low rate) Exceptionally severe disablement

If you are currently working, have you taken any time off work in the last 6 months because of your health ?

1. Tyes 2. No 3. I have not worked in the past 6 months If yes please give details below: (Please tell us either the number to the aff in the leet & monthel

	0.00	1	10	1.00
	Yes	Q	Number of Days	Number of ho
Took sick leave from work				
Used your paid holiday time from work				
Took unpaid leave				
Just made up the time at work				
Other arrangements (please describe)				

Section 3: Benefits

What benefits do you currently receive? Please tick as many as are applicable.	Plea	se tick	as many as are applicable.
Do not receive any benefits	÷	1-	Industrial injuries disablement benefit
Attendance allowance	2		Maternity allowance
Bereavement Allowance	é		Jobseekers allowance
Carer's allowance	4		Pension credit
Child benefit	ù.	2.	Personal independence payment (High rate)
Constant attendance benefit	6.		Personal independence payment (Low rate)
Disability living allowance	7.		Reduced earning allowance
Disablement benefit	ø		Retirement allowance
Employment and support allowance (Mobility - high rate)	6		Severe disability allowance
Employment and support allowance (Mobility - Iow rate)	10.	10.	State retirement pension

 18.

 19.

 20.

 21.

 22.

 23.

 24.

 25.

 26.

 27.

 27.

 27.

 27.

.....

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. Minutes

1. 🗌 Yes 2. 🗍 No

1. 🗌 Yes 2. 🗍 No

I. Nurse specialist

Page 4 of 17 10.

1. 🗌 Yes 2. 🗍 No

Minutes

J. Physiotherapist. In Hoopital 1. \\\\vec{2} 2< \\\vec{10} \\meddeddddddddddddddddddddddddddddddd	E Other in-nationt ward (state tune) 1 🗌 Yes 2 🗍 No		F. A&E Attendances 1. □ Yes 2. □ No Number of attendances	N Calling an ambridance 4 Voice of Mix	1	In the last 6 months, have you spent time in any day care setting (e.g. did not stay overnight)? Please give the average number of attendances per month.	G. Day unit / investigation unit 1. TYes 2. No	H. NHS Day care 1. \[Yes 2. \[No \]	I. Social services day centre 1. □ Yes 2. □ No	J. Voluntary organisation day centre 1. □ Yes 2. □ No	K. Support groups or societies 1. □ Yes 2. □ No	L. Other day setting (please describe) 1. 🗌 Yes 2. 🗌 No			Section 6: Home based services received	In the last six months have you had any home nursing services? Please fill in the average number of visits received per month and now long each visit lasted.	A. Qualified nurse (e.g. district 1. ∐ Yes 2. □ No per month hours nurse) social services tunded	B. Qualified nurse privately funded 1. 🗌 Yes 2. 🗌 No per month hours	C. Help with personal care (e.g. 1. ☐ Yes 2. ☐ No per month hours washing) social services funded	D. Help with personal care 1. Uves 2. No per month hours truted	In the last six months, have you had any domestic services? Please fill in the average number	werear interest of international and international sector in
1. Yes 2 No 1. Yes 2 No <t< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>1</td><td></td><td></td><td></td></t<>																			1			
1. □ Yes 2. □ No 1. □ Yes 2. □ No 1. □ Ves 2. □ No		Minutes	Minutes						Minutes	Minutes		Minutes	Minutes	Minutes	Minutes		pe	tal in-patient? If yes, 9 last 3 months.				
1																	care received	been a hospital in patient? If yes, o of stay in the last 3 months.	Weeks	Weeks	Weeks	Weeks
		2. L No	2. 🗆 No	2. 🗌 No	2. 🗆 No	2. 🗌 No	2. 🗆 No	2. 🗆 No	2. 🗌 No	2. 🗆 No	2. 🗌 No	2. 🗌 No	2. 🗆 No	2. 🗆 No	2. 🗆 No	2. 🗌 No	i/or day care received	or have you been a hospital in-patient? If yes, total length of stay in the last 5 months.	2. 🗌 No Weeks	2. 🗌 No 🛛	2. 🗆 No Weeks	Weeks

E. Domesic help social services Funded : Tooking Cleaning Shopping)

F. Domestic help privately funded (e.g. Cooking/Cleaning/Shopping) 1. □ Yes 2. □ No per month hours.

In the last six months, have you had any h<u>ome therapy services</u>? Please fill in the <u>total number</u> of visits received in the last 6 months and how long each lasted on average. It. **Plysotherapy (NHS)** 1. □ Yes 2 □ No visits hours mins

In the last six months, have you had any other assistance in daily life? Please fill in the average cost per month or total hours mins hours mins hours mins visits visits visits visits visits visits visits 1. 🗌 Yes 2. 🗍 No K. Occupational therapy (Private) J. Occupational therapy (NHS) N. Other service (please state) O. Other service (please state M. Speech therapy (Private) l. Physiotherapy (Private) L. Speech therapy (NHS)

cost per motors, nave you nad any oner assistance in daily life? Please min n cost per motors, nave you nad any oner assistance in daily life? Please min n P. Transport to healthcarte appointments (Via NHS)

Describe

1. 🗌 Yes 2. 🗍 No

R. Changes to your home (e.g. stair lift) Page 8 of 17

Section 7: Medicine

T. Financial support (not including state benefits)

S. Special equipment (e.g. Kitchen Equipment)

mins

mins

N/A

In the last 6 months, what medicines have you used?

g the Drug Date you finished (put N/A if you are still using it)													
Date you started taking the Drug													
Drug Name (generic or brand)													

	\Box

In the last 6 months, have friends or relatives helped you with tasks at home which you couldn't do? Please fill in the average number of hours per week.

Section 9: Friends and relatives

Hours perweek: Hours perweek: Hours perweek: Hours perweek: Hours perweek:

1. \\ Yes 2. \\ No 1. \\ Yes 2. \\ No

A. Personal care (e.g bathing

dressing)

1. 🗌 Yes 2. 🗍 No

C. Providing transport / taking you

B. Housework / laundry

 1. Types
 2. Types

 1. Types
 2. Types

D. Preparing meals E. Gardening F. Shopping

out

Section 8: Investigations related to your disorder received by you

 Please record information about the investigations you have had for your disorder in the last 6 months.
 Number of Investigation Type
 Number of Investigation Type

 Investigation Type
 Have you used have your used the service?
 Number of Investigation the investigation Type

 A CT scan of head
 1. \\[\[\]\Vec{2}\]
 2. \\[\]\No

 B. MRI scan of head or back
 1. \\[\]\Vec{2}\]
 2. \\[\]\No

 C. Nerve conduction study (NCSENdo) Inverve tests]
 1. \\[\]\Vec{2}\]
 2. \\[\]\No

 D. EEG (prainwave recordina)
 1. \\[\]\Vec{2}\]
 2. \\[\]\No

 E. Lumbar them back)
 1. \\[\]\Vec{2}\]
 2. \\[\]\No

In <u>the last 6 months</u> , have friends or relatives started off work to help you? Please include any time they took off to look fer you, take you to heath care appointments or visit you in hospital in hours or days.	
In the last 6 months, have friends or relation time they took off to look after you, take hospital in hours or days	

. Hours perweeks

Hours perweeks

.. Hours perweeks

H. DIY / home improvements I. Other (please describe)

G. Looking after pets

2. 🗌 No

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1. 🗌 Yes 2. 🗍 No

1. 🗌 Yes 2. 🗍 No

F. Video-telemetry (brainwave and video recording as in-patient) G. Neuropsychological testing (testing of memory and other brain functions)

1. How do you move around for short distances in the house? (5 metres/yards) I use wheelchair

THE FUNCTIONAL MOBILITY SCALE

Please tick one box for each question

I use a walker or frame and I need some help from another person

EQ-5D 5L

Under each heading, please tick the ONE box that best describes your health TODAY

ues statis 1 am ridependent on all surfaces, I don't needany walking aids or help from another person, I am able to walking in a crowded area withour walking aids or help

How do you move around for medium distances (e.g. at school or at work)? (50m)
 Use wheelchair

>

I use a walker or frame and I need some help from another person

I am independent on level surfaces, I don't use walking aids, I need to hold onto a rail when I

I use sticks (one or 2), without help from another person

I use crutches without help from another person

I have slight problem washing or dressing myself I have moderate problems washing or dressing mysel I have severe problems washing or dressing myself I am unable to wash or dress myself

tivities) USUAL ACTIVITIES (e.g. work, study, housework, fami I have no problems doing my usual activities I have eslight problems doing my usual activities I have moderate problems doing my usual activities I have severe problems doing my usual activities I am unable to do my usual activities

PAIN / DISCOMFORT

I am independent on all surfaces, I don't needany walking aids or help from another person, am able to walking in a crowded area without walking aids or help

How do you move around for long distance in a community setting (e.g. shopping centre) (500m)
 Uses wheelchair

>

I use a walker or frame and I need some help from another person

I am independent on level surfaces, I don't use walking aids, I need to hold onto a rail when I

use stairs

I use sticks (one or 2), without help from another person

I use crutches without help from another person

I have no pain or discomfort I have slight pain or discomfort I have moderate pain or discomfor I have severe pain or discomfort I have extreme pain or discomfort

severely anxious or depressed extremely anxious or depresse I am not anxious or depressed I am slightly anxious or depressed I am moderately anxious or depres **ANXIETY / DEPRESSION** am

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an independent on all surfaces, I don't needany walking aids or help from another person, am able to walking in a crowded area without walking aids or help

Have you failen over because of your movement problem? Yes

Please describe the worst injury you have had from a fall

I am independent on level surfaces, I don't use walking aids, I need to hold onto a rail when I

use stairs

I use sticks (one or 2), without help from another person

I use crutches without help from another person

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